

ATTACHMENT 003 KIPPER WARRANTY STATEMENT

Warranty

Kipper Tool will maintain sufficient inventory of all components of the SATS tool load to respond to warranty claims within 48 hours of receipt of the claim. Kipper Tool will provide complete warranty claim instructions in the tool load manual. These instructions will include toll free telephone and facsimile numbers and email addresses to file warranty claims. Circumstances of the tool failure will be requested from the claimant in order to expedite the processing of the warranty claim. Kipper will notify TACOM and the warranty claimant by email of the ship date, shipping method, and shipment tracking documentation. Kipper generally will not require the return of the warranted item, but does reserve the right to do so if deemed necessary.

Warranty claims regarding the enclosure will be handled in the same manner and promptness as the tool load.